

PRIVACY STATEMENT

Verdipapirservice AS takes your privacy seriously. We are responsible for processing your data and ensuring that the information we have about you is used in accordance with privacy laws.

In this privacy statement, we provide you with information about how we use and protect your personal information and what rights you have. Personal information is all information that can be linked to you as an individual.

What information we have about you

Information provided by other data controllers and processed by us as a data processor.

When a company is registered within our solution, any shareholders or participants in the company will usually also be registered with the following information:

Identification and contact information, such as birth or D-number, name, residential address, tax country, email address, telephone number.

Payment information, such as bank account number.

Securities Holdings and Issue Information, such as the number of shares, participations, or holdings of shareholder loans, in addition to history related to the ownership you as a shareholder or participant have in the company in question.

Information provided by you when using our services, for example by logging in to our investor web or by contacting us for questions about your investments, you usually give us the following information:

Contact information, such as birth or D-number, name, residential address, tax country, email address, telephone number.

Payment information, such as bank account number.

Communication, such as when you contact support or have a dialogue with us.

Information collected about you. When using our services, we usually collect the following information:

Technical information, such as type of PC / mobile, internet connection, operating system, browser and IP address.

Location information, ie information about where you are.

Login history, ie information about logins you have made in our system. We collect this information by logging whenever you login to our system.

How we use the information

Here are the main purposes for which we use the gathered information:

1. **To verify your identity.** For this purpose, we use *contact information*.

For reporting purposes. For this, we use *Identification and contact information*, as well as *Securities Holdings and Issue Information*.

To improve your user experience on our platforms. For this, we use identification and contact information, as well as information on Securities Holdings and Issue Information.

2. **To improve our goods and services.** For this purpose, we use *usage information* and *technical information*.

The legal basis for purposes **1, 2** is that it is necessary to fulfill our agreement with you and the company we are the data processor for and to fulfill our legal obligations (such as the Money Laundering Act and the Accounting Act).

The legal basis for purpose **3** is our legitimate interest in improving product development.

You can withdraw your consent at any time.

Who we share the information with?

We share the information with our suppliers to the extent necessary to provide service to you.

In some cases, we will share information about you with partners and government agencies. As a provider of “owner registration services”, any information registered directly with us can be shared with the companies you as an investor have securities holdings with, and the data will also be shared with the tax authorities in connection with annual reporting of taxable securities.

We do not transfer information out of the EEA area.

How long do we store the information?

We only store the information for as long as necessary. This typically means that we delete:

Contact information within 10 years after the last realization in securities registered with us.

Payment information no later than 3 years after the last realization in securities registered with us.

Inquiries no later than 3 years after the inquiry has been resolved. This is to be able to assist you as an investor in connection with any correction of your own tax documents within the deadline for correcting the tax return.

Technical information no later than one year after data has been collected

Location information no later than one year after data has been collected

We will in any case store information for as long as required by law, and where a special need arises, e.g., in the event of complaints or claims made against us or by us.

Your privacy rights

You have several privacy rights. You can use any of these by contacting us. Your rights include:

Information. Further information on how we process information about you.

Insight. Copy of information we have about you.

Correction. Correct and supplement information about you.

Deletion. Request deletion of information that we no longer have a basis for storing.

Restriction. Request that we limit the use of your information.

Data portability. Request that your information be transferred to you or to another business in a structured, commonly used, and machine-readable format.

Objection. Ask to oppose our use of your information for direct marketing, including profiling. You can also oppose being subject to individual decisions of a legal nature that are exclusively automated.

Please note that these rights are subject to legal restrictions.

We will answer your inquiry as soon as possible, and typically within one month at the latest.

If you believe that we process personal data illegally, you have the right to complain to the Norwegian Data Protection Authority. However, we hope that you first choose to contact us, so that we can assess your complaints and resolve any misunderstandings.

Changes to the privacy statement

We may update the privacy statement from time to time. You will always find the latest version of our privacy statement on our website.

Contact information

Feel free to contact us if you have questions, comments or want to exercise your privacy rights. You can use the following contact information:

Telephone number: (+47) 667 73 730

Email address: personvern@aksjeservice.no

Postal address: Billingstadsletta 13, 1396 Billingstad, Norway